TOP STORIES
MARKETPLACE WATCH

New software, new vendors, and a few you may not have heard of | SPONSORED BY FirstMarketplace

New for 21 September - TOP STORIES #185

Here are this week's featured vendors. A complete list of vendors available through FirstMarketplace can be found here.
Click on a vendor logo to visit that company's website.

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bitwarden

Company Overview

Bitwarden is a privately held cybersecurity company headquartered in Santa Barbara, California, founded in 2016 by Kyle Spearrin and operating with a globally distributed workforce of roughly 200 people. The company is led by CEO Michael Sullivan, with Spearrin now serving as Chief Innovation Officer, and Bitwarden, Inc. remains the parent company of 8bit Solutions LLC. It serves over 80,000 businesses and more than 15 million users across 180 countries and 50+ languages.

Bitwarden's differentiator is its open source, end-to-end encrypted approach to credential management, with a publicly available codebase, regular third-party security audits and SOC 2 Type II, GDPR, CCPA, HIPAA and Data Privacy Framework compliance. Named customers include NASA, Rentokil Initial, Namecheap, Red Hat, SAP, Airbus, Siemens, Mercedes-Benz Group, Vodafone, FedEx and NBCUniversal. The platform spans consumer, SME, enterprise and developer use cases, with cloud and self-hosted deployment options and a growing focus on securing AI agents and machine identities alongside human logins.

Products and Services

- **Bitwarden Password Manager**, end-to-end encrypted vault for storing, generating, autofilling and sharing credentials, passkeys and sensitive data across unlimited devices.
- **Teams plan**, business-tier password management with secure credential sharing, event logs, directory synchronisation and SCIM provisioning.
- **Enterprise plan**, adds granular access control, passwordless SSO integration, enterprise policies, self-hosting flexibility and free Families plans for all users.
- **Families plan**, shared vault covering six premium users with unlimited sharing and collections.
- **Individual and Premium plans**, personal password management including integrated authenticator, file attachments, emergency access and security reports.
- **Free plan**, unlimited passwords across unlimited devices with two-person sharing included.
- **Bitwarden Secrets Manager**, centralised management of machine credentials and secrets for developers and DevOps teams across the



Company Overview

Docker, Inc. is an American software company headquartered in Palo Alto, California, founded in 2008 as dotCloud and relaunched under the Docker name in 2013 after open-sourcing the container technology that became an industry standard. The company employs roughly 1,000 people globally, remains privately held having raised over $500 million in funding, and is led by CEO Don Johnson. Its container format and runtime are built on open standards and remain OCI-compliant and platform-independent.

Docker's platform enables developers to build, share and run containerised applications consistently across local machines, CI pipelines and production environments. More than 20 million developers build on Docker daily, Docker Hub serves over 20 billion image pulls a month, and 91 percent of the Fortune 100 already run on Docker. The company has extended its runtime and supply chain security stack into the AI agent era, adding microVM-isolated sandboxes, signed hardened images and identity-bound governance for autonomous agents without requiring customers to replace existing registries, images or CI tooling.

Products and Services

- **Docker Desktop**, containerisation environment for Mac, Windows and Linux bringing containers and the full developer inner loop into a single application.
- **Docker Hub**, cloud registry for discovering, storing and sharing container images, serving over 20 billion pulls a month.
- **Docker Engine**, the core container runtime supporting both Linux and Windows containers via a consistent CLI and API.
- **Docker Sandboxes**, microVM-isolated environments for coding agents with network and filesystem restrictions enforced at the runtime.
- **Docker AI Governance**, unified console for sandbox and MCP policy with identity-bound audit logs and zero per-machine setup.
- **MCP Enterprise Gateway**, centralised connection and management layer for Model Context Protocol tools across the organisation.
- **Gordon**, Docker's built-in AI agent available across Docker products.

development lifecycle.

- **Passwordless.dev**, developer toolkit for building FIDO2 WebAuthn passkey authentication into websites and applications.
- **Bitwarden Authenticator**, standalone two-factor authentication application.
- **Bitwarden Send**, end-to-end encrypted transmission of passwords, text and files to any recipient.
- **Access Intelligence**, actionable risk view of vault security with remediation for at-risk credentials.
- **Agentic AI security**, credential and secrets protection for AI applications, agents and machine identities.
- **Self-hosting and on-premises deployment**, full platform hosting within private cloud or on-premises infrastructure.
- **Enterprise policies and centralised ownership**, administrative controls covering the full credential lifecycle from creation through rotation, retirement and succession.
- **SSO**, SCIM and directory integrations, provisioning and access management across identity providers.
- **MSP programme**, multi-tenant password management for managed service providers.
- **Enterprise support services**, dedicated onboarding, migration assistance and premium support tiers.
- **Free online tools**, password generator, passphrase generator, password strength tester and username generator.
- **Help Centre**, courses and community forums, self-service training and documentation resources..

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- **Docker Model Runner**, local-first LLM inference for running models alongside containerised applications.
- **Docker Hardened Images**, minimal, signed and continuously patched container images and MCP servers built to SLSA Level 3 with audit-ready provenance.
- **Docker Scout**, software supply chain analysis providing image vulnerability insight and remediation guidance.
- **Docker Build Cloud**, managed remote build service with shared caching for faster multi-architecture builds.
- **Docker Offload**, offloads container workloads from local machines to remove local resource constraints.
- **Docker Compose**, multi-container application definition and orchestration, including agentic Compose workflows.
- **Docker Extensions and Extensions SDK**, marketplace extensions plus a toolkit for building and distributing custom extensions.
- **IDE Extensions**, integrations bringing Docker workflows directly into common development environments.
- **Trusted Open Source Content**, verified and curated open source images including Docker Official Images.
- **Subscription tiers**, Docker Personal (free), Docker Pro, Docker Team and Docker Business, with per-user monthly or annual billing and escalating security, control and compliance features.
- **Premium Support and Technical Account Management**, enhanced support tiers with named technical account managers for enterprise customers.
- **Training and documentation**, structured Docker training resources, getting-started guides and full product documentation.

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Bitwarden Review

Bitwarden holds a 4.7 out of 5 rating on G2 across more than 1,250 verified reviews, with 82% awarding the maximum five stars. In the Fall 2026 G2 Password Manager Grid Report it scored 99 out of 100 for customer satisfaction, the highest of any password manager, with 98% of users rating it four or five stars across 1,405 reviews and 95% confirming the product is heading in the right direction. It has ranked first in Enterprise User Satisfaction for eleven consecutive quarters and earned an Enterprise Relationship Score of 9.54 out of 10, ahead of 1Password, Keeper and LastPass.

The pattern holds across other platforms, with Capterra recording 4.7 out of 5 from over 215 reviews and a 98% positive sentiment score, and TrustRadius scoring it 9.2 out of 10. Reviewers consistently highlight the open source transparency and published audit results, reliable cross-platform autofill across Windows, macOS, Linux, Chrome OS, Android and iOS, the strength of the free tier, and the smoothness of large-scale migrations..

Bitwarden G2 reviews

Docker Review

Docker holds a 4.6 out of 5 rating on G2 across 276 reviews, with users consistently praising its ability to package applications alongside all their dependencies and deliver identical environments across development, testing and production, significantly reducing deployment issues. Reviewers highlight ease of use, fast setup, the breadth of pre-built images available, and the strength of community support and documentation.

On Gartner Peer Insights, Docker is rated 4.5 out of 5 across 179 verified reviews in the Application Platforms category, where customers describe it as a dependable way to keep development environments clean and isolated, and point to its role in smoothing CI/CD pipelines and eliminating machine-to-machine inconsistency between developers.

Docker G2 Reviews



Company Overview

Teamwire is a German secure business messaging vendor headquartered in Munich, with additional locations in Düsseldorf and Madrid. The company was founded in August 2010 by Tobias Stepan, originally trading as grouptime GmbH, and launched the Teamwire enterprise messenger in March 2014 before abandoning its consumer product to focus entirely on business messaging. It remains privately held and operates as a small, specialist team of roughly 11 to 50 staff.
Wikipedia

Teamwire positions itself as the sovereign, fail-safe alternative to WhatsApp, Signal, Microsoft Teams and Slack for organisations with the highest security and compliance requirements. The platform is ISO 27001 certified by TÜV Rheinland, BSI-C5 aligned, fully GDPR compliant and marketed as NIS-2, DORA and CER ready, with all data hosted exclusively in German data centres and no US provider involvement. Core markets are public safety, critical infrastructure, healthcare and government, with customers including the Federal Ministry for Labour and Social Affairs, Chemnitz Hospital, police forces, TÜV Rheinland, Dataport and Vodafone, alongside the Bavarian Police, DEW21, Die Continentale and multiple German cities and care providers.

Products and services

- **Teamwire Business Messenger**, the core encrypted messaging app for individual, group and broadcast chats with file sharing, @mentions, read receipts, reactions and typing indicators.
- **Inbox management**, pinning, read and unread marking, favourites and archiving to keep high-volume chat environments organised.
- **Voice and video conferencing**, calls for up to 30 participants with screen sharing, call minimisation, raise hand and emoji reactions.
- **Organisation directory**, a company-wide address book searchable by name, department or position, with admin-defined groups and user distribution lists.
- **Multi-platform clients**, native apps for iOS, Android, Windows, Mac, Linux desktop, web browser and Apple CarPlay, synced across all devices.
- **Emergency communication**, an SOS button that sends alerts with live location within seconds, pinned emergency alerts, response tracking and notifications that override silent mode.
- **Highlight messages**, colour-coded announcements and notes to draw attention to critical information in a chat.
- **Map functions**, live and static location sharing, augmented reality, up to 10 labelled points of interest, user search on map, coordinates and directions, aggregated map view and ArcGIS integration.
- **Advanced polls**, customisable multiple choice and anonymous voting with attachments, defined voting periods and poll reporting.
- **Quick photo editing**, on-device annotation, drawing, face and detail blurring, rotation, cropping and batch editing before sending.
- **Chat administration**, moderation by chat admins, member management, chat closure, retrospective history access, history export and app lock via PIN or biometrics.
- **Professional administration dashboard**, centralised user management via CSV, LDAP and Active Directory integration, circle management, tiered admin roles, email templates and central control over users, data, devices and retention periods.
- **Mobile Application Management**, granular app permissions, a dedicated encrypted container, AppConfig compatibility with all MDM, EMM and UEM platforms, automatic provisioning, secure tunnelling and prevention of use on unmanaged devices.
- **Audit security and compliance**, professional audit logs and audit-proof archiving to satisfy GDPR, BaFin, DORA and NIS-2 evidence requirements.
- **Encryption and Zero Trust**, TLS 1.2 with Perfect Forward Secrecy in transit and AES-256 at rest with per-chat keys and a separate database key vault, under a continuous authentication model.
- **Federation**, cross-organisation interoperability allowing separate Teamwire environments to communicate without surrendering data control.
- **Integrations and Open API**, bots and third-party connections into ERP, CRM, HR and EHR systems via a documented SDK and API.
- **Hosting options**, on-premise deployment, German public cloud and private cloud, all ISO 27001 and BSI C5 certified.
- **Out-of-band and cyber resilience communication**, operating independently of internal IT infrastructure so teams remain contactable during outages and cyberattacks.
- **Comprehensive services and support**, German and English speaking support by phone and email, named contacts rather than ticket queues, rollout and onboarding project support, video tutorials, knowledge base and delivery through resellers and partners.

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Teamwire Review

Teamwire holds a 4.3 out of 5 rating from 46 reviews on G2, scoring 9.0 for meeting requirements, 9.0 for ease of use and 9.2 for ease of setup, with reviewers rating it 9.7 for product direction and 9.1 for being a good partner in doing business. In head-to-head comparisons against Element, reviewers found Teamwire easier to use, set up and administer, and preferred it for ongoing product support. G2's summary of user feedback highlights ease of setup and centralised admin controls that simplify management, alongside a streamlined approach preferred by users who want straightforward communication without unnecessary complexity.

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On Capterra the platform carries a perfect 5.0 out of 5 overall, with 5.0 for ease of use, customer support, value for money and features, and a 100 percent likelihood to recommend. One IT services reviewer described it as a complete management console that is secure and reliable, and easy enough for all employees to use with no training required, noting it looks and feels like well-known consumer apps while giving total control over communications and data retention. A European consulting firm reported that Teamwire group chats reduced email overload, accelerated decision making and saved meeting time.mend it.

Teamwire Reviews

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